



151 Farmington Ave, RE52  
Hartford, CT 06151

**Karen W. Linder**  
Director, Rental Network Mgmt.

January 15, 2011

Dear Physician or Facility Administrator:

**High-tech radiology procedures to require preauthorization**

Beginning April 15, 2011, MedSolutions® will assume responsibility for preauthorization for all high-tech outpatient diagnostic imaging procedures for your Aetna patients in network-based health benefits plans. Specifically, preauthorization will be required for the following services:

MRI/MRA	Nuclear cardiology
PET scan	CT scan, including CTA
Stress echocardiography	Diagnostic right and left heart catheterization

The following services will not be impacted by this relationship:

- Inpatient radiology services
- Emergency room radiology services
- Outpatient radiology services other than those listed above

**How to submit preauthorization requests to MedSolutions**

Please direct preauthorization requests for these services to MedSolutions at 1-888-693-3211 or by fax at 1-888-693-3210, Monday through Friday, during normal business hours or as required by federal or state regulations. You can also make requests via [www.MedSolutionsOnline.com](http://www.MedSolutionsOnline.com). Please do not call Aetna for preauthorization for these services.

The enclosed document provides further details regarding this new program. MedSolutions will also send you information to facilitate a smooth, successful transition into the program.

**Note:** it is the ordering physician’s responsibility to request preauthorization. Providers rendering the above services should verify that the ordering physician has obtained the necessary preauthorization prior to scheduling the patient for services. Failure to do so may result in non-payment of your claim.

Under the terms of the arrangement, Aetna will retain ultimate responsibility and control over all coverage policies and procedures. MedSolutions will manage access to high-tech outpatient diagnostic imaging procedures through existing Aetna contractual relationships. We will continue to pay claims for high-tech outpatient diagnostic imaging procedures based on the terms of your Aetna agreement.

**Call if you have questions**

If you have questions regarding this letter, please call 1-888-MD Aetna (1-888-632-3862), and select the “Precertification” option. Thank you for your continued participation.

Sincerely,

Karen W. Linder  
Director, Rental Network Mgmt.

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